

ATENEO DE MANILA UNIVERSITY

OFFICE OF THE ASSISTANT VICE PRESIDENT FOR UNDERGRADUATE EDUCATION

29 July 2023

Department Chairs/Program Directors Department/Program Secretaries Faculty Graduate and Undergraduate Students CC Fr. Johnny C. Go, SJ., Dean, Gokongwei Brothers School of Education Learning Design Dr. Jonathan O. Chua, Dean, School of Humanities Dr. Roberto Martin N. Galang, Dean, John Gokongwei School of Management Dr. Raphael A. Guerrero, Dean, School of Science and Engineering Dr. Czarina A. Saloma-Akpedonu, Dean, School of Social Sciences FROM (Sgd.) Josefina D. Hofileña, PhD Assistant Vice President for Undergraduate Education (Sgd.) Anne Lan K. Candelaria, PhD	, ,
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Assistant Vice President for Graduate Education	
SUBJECT Appeals for Change of Grade	

Please see below the procedure for submission of appeals for change of grade to the Standards Committee through the Office of the Assistant Vice President for Undergraduate Education (for appeals of undergraduate students) or the Office of the Assistant Vice President for Graduate Education (for appeals of graduate students).

Appeals for change of grade must be submitted within the semester following the release of final grades on AISIS. Hence, for Intersession SY 2023-2024 grades, appeals must be submitted by the last day of the First Semester SY 2023-2024.

For <u>student-initiated appeals</u>, the form may be downloaded from the <u>Student Appeals</u> section of the Office of the ADAA webpage (<u>www.ateneo.edu/ls/adaa</u>).

For <u>teacher-initiated appeals</u>, faculty may request for the form from their department chair/program director or department/program secretary, who may access the form from the following link: https://go.ateneo.edu/LS-Teacher-ChangeofGradeAppeal.

For an appeal involving several students in the same class, and with similar reasons, the teacher may submit just one form and attach a letter indicating the specific grade change requested for each student.

Thank you very much.

APPEALS FOR CHANGE OF GRADE

IMPORTANT: Except only in specified instances, communication by all concerned parties shall always be coursed through University-issued (i.e., official) email accounts. Accordingly, students should submit their appeals using their @obf.ateneo.edu accounts. University offices and personnel shall also make use of their @ateneo.edu accounts. Communication relayed via any other email account will not be processed.

Students are reminded that the use of their @obf.ateneo.edu account comes with certain obligations, including, among others: (a) not to permit any other person to use the account for any purpose whatsoever; and (b) to use all necessary precautions to protect the account from unauthorized access (e.g., keeping the password thereto strictly confidential).

APPEAL FOR CHANGE OF GRADE (STUDENT-INITIATED)

- A. Students download the Student-Initiated Appeal for Change of Grade Form from the "Student Appeals" section of www.ateneo.edu/ls/adaa
- B. Students accomplish the Student-Initiated Appeal for Change of Grade form and then save the file using the following file name format: INTERSESSION SY 2023-2024 Student-Initiated Appeal for Change of Grade [Insert Student's LAST NAME, FIRST NAME]
- C. Students support their appeal by attaching scanned copies of the material evidence (e.g., test papers, reports, assignments, projects, etc.) in pdf format.
- D. Students email the accomplished form to their teacher and the Chair/Director of the department/program offering the course/subject, together with the supporting documents. The signature panel of the form only needs to feature the name of the student. It does not require the actual signature.

The email should include the following:

1. Subject Title:

APPEAL FOR CHANGE OF GRADE - Student ID# - Student's Full Name - Course Catalog Number



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- 2. Student's Name
- 3. Student's ID Number
- 4. Year and Major (for undergraduate)
- 5. Course for which appeal is requested
- 6. Semester and SY when the course was taken
- 7. Name of Teacher of the course
- 8. Reason for the appeal
- E. The teacher and the Department Chair/Program Director accomplish the appropriate sections of the form. The signature panel of the form only needs to feature the name of the signatories. It does not require actual signatures.
- F. The Chair/Director of the department/program offering the subject/course emails the following to the Office of the Assistant Vice President for Undergraduate Education (appeals.standards.adaa.ls@ateneo.edu) for undergraduate appeals, or to the Office of the Assistant Vice President for Graduate Education (adean.adgp.ls@ateneo.edu) for graduate appeals, cc: the concerned teacher:
 - 1. Accomplished Appeal for Change of Grade Form (pdf copy)
 - 2. Supporting documents submitted by the student
 - 3. Supporting documents from the teacher:
 - a. Class syllabus with grading scheme
 - b. Copy of the class record and the AISIS-generated grading sheet
 - c. If the reason for the appeal is due to a computational error, submit a separate document showing:
 - i. the original computation
 - ii. the revised computation indicating where the change was made
 - iii. an explanation as to how the final mark was arrived at
 - d. If the reason for the appeal is an error in encoding of a specific requirement, that requirement (e.g., paper, test paper, report, etc.) should be attached.

NOTE: The accomplished appeal form is NOT returned to the student but must be submitted to the Asst. VP for Undergraduate Education/Asst. VP for Graduate Education. The student <u>SHOULD NOT</u> be copied to the Department Chair/Program Director's email to the Asst. VP for Undergraduate Education/Asst. VP for Graduate Education.

- G. The Standards Committee deliberates on the appeal.
- H. The Office of the Asst. VP for Undergraduate Education/Asst. VP for Graduate Education emails the student, cc: the concerned teacher and department chair/program director about the decision of the Standards Committee.

Given the confidential nature of this appeal and in order to secure the attached documents, the email forwarding all documents should be sent by the Department Chair/Program

Director using his/her official Ateneo email account and should not be passed on to Department secretaries or other office staff. Faculty and department chairs/program directors are also reminded to be cautious when responding to email inquiries and sending attachments to ensure that no confidential information (such as grading sheets and class records) is disclosed to unauthorized recipients.

Note:

- 1. All student-initiated appeals for change of grade, whether or not these are endorsed by the teacher and/or department chair/program director, must be submitted to the Standards Committee for deliberation.
- 2. The Office of the Asst. Vice President for Undergraduate Education sends Standards Committee decisions on student-initiated appeals to the student's official Ateneo email, cc: the concerned teacher and department chair/program director.

APPEAL FOR CHANGE OF GRADE (TEACHER-INITIATED)

- A. The teacher accomplishes the Appeal for Change of Grade Form (Teacher-Initiated). The form may be obtained from their Department Chair or Department Secretary.
 - If the teacher needs to appeal for several students in one class, the teacher may accomplish one Appeal for Change of Grade Form and attach a list of the students who were affected with their original and revised grades
- B. After accomplishing the form, the teacher should save the file in pdf format and use the following file name format:

INTERSESSION SY 2023-2024 Teacher-Initiated Appeal for Change of Grade [Insert Student's LAST NAME, FIRST NAME]

In the case of appeals for several students in one class, please use the following file name format:

INTERSESSION SY 2023-2024 Teacher-Initiated Appeal for Change of Grade [Insert Course Cat. No. and Section]

- C. The teacher attaches the following:
 - 1. Scanned copies of material evidence (e.g., test papers, reports, assignments, projects, etc.) in pdf file



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- 2. Class syllabus with grading scheme (indicating both letter and percentage equivalence)
- 3. Copy of the class record
- 4. Copy of the class grading sheet printed from AISIS
- 5. If the reason for the appeal is due to an error in the computation of the final grade:
 - a. Give the original computation.
 - b. Give the revised computation indicating where the change was made
 - c. Explain how the final mark was arrived at.
- 6. If the reason for the appeal is an error in encoding of a specific requirement, that requirement (e.g., paper, test paper, report, etc.) should also be attached.
- D. The teacher submits the appeal to their Department Chair/Program Director for his/her recommendation via email. The teacher **SHOULD NOT** copy the student to this email.
 - The signature panel of the form only needs to feature the name of the signatories. It does not require their actual signatures. An email from the teacher and the Department Chair/Program Director to support their decision on the appeal must be submitted.
- E. The Department Chair/Program Director emails the Office of the Assistant Vice President for Undergraduate Education (appeals.standards.adaa.ls@ateneo.edu) for undergraduate appeals or the Office of the Assistant Vice President for Graduate Education (adean.adgp.ls@ateneo.edu) for graduate appeals. The Department Chair/Program Director SHOULD NOT copy the student to this email.

The email should include the following:

1. Subject Title:

TEACHER-INITIATED APPEAL FOR CHANGE OF GRADE - Course Catalog Number

- 2. accomplished Teacher-Initiated Appeal for Change of Grade Form (pdf copy)
- 3. email from the teacher and Department Chair/Program Director to support their decision on the appeal
- 4. supporting documents:
 - a. Class syllabus with grading scheme
 - b. Copy of the class record and the submitted grading sheet
 - c. If the reason for the appeal was due to an error in the computation of the final grade:
 - i. Give the original computation
 - ii. Give the revised computation indicating where the change was made
 - iii. Explain how the final mark was arrived at
 - d. If the reason for the appeal was error in encoding of a specific requirement, that requirement (e.g., paper, test paper, report, etc.) should also be attached.



- F. The Standards Committee deliberates on the appeal.
- G. The Office of the Asst. VP for Undergraduate Education/Asst. VP for Graduate Education emails the teacher, cc: the concerned student and Department Chair/Program Director about the decision of the Standards Committee.

Given the confidential nature of this appeal and in order to secure the attached documents, the email forwarding all documents should be sent by the department chair/program director using his/her official Ateneo email account and should not be passed on to Department secretaries or other office staff. Faculty and department chairs/program directors are also reminded to be cautious when responding to email inquiries from students and sending attachments to ensure that no confidential information (such as grading sheets and class records) is disclosed to unauthorized recipients.

Note:

- 1. All teacher-initiated appeals for change of grade, whether or not these are endorsed by the department chair/program director, must be submitted to the Standards Committee for deliberation.
- 2. The Office of the Asst. Vice President for Undergraduate Education sends Standards Committee decisions on teacher-initiated appeals to the teacher's official Ateneo email, cc: the concerned student and department chair/program director.